



‘Santana’ Retractable Awning Aftercare Information Sheet

Congratulations on your new ‘Santana’ retractable awning

You will enjoy your awning for years to come

To protect your awning, it is our recommendation that you bring it in when there is a fresh breeze. The awning has a wind rating of Beaufort scale 5 (30-39 kms). Please see a copy attached for your reference.

NB: *Our guarantee does not cover any conditions Beaufort 5 and over.*

We have put together some care instructions for you to help keep your ‘Santana’ awning just like new.

General Care Instructions for your Planosol canvas:

We advise to regularly clean your canvas with the following instructions:

- Brush off loose dirt using soft brush.
- Sponging with warm water using a soft cloth should remove most normal soiling.
- If needed, clean with a solution of mild natural soap in luke warm water (no hotter than 38°C).
- Rinse several times with clean water to remove soap.
- If fabric is exposed to damp conditions extra cleaning is advised.
- More stubborn stains can be sponged with a very weak liquid soap solution then hosed or rinsed thoroughly.
- Dry thoroughly before retracting.

Spot Cleaning/Special Treatments

- In practice dry brushing using a SOFT brush followed by sponging with warm water will remove most normal soiling.
- After regular cleaning of your fabric it may lose its water repellent finish. A silicone water repellent coating can be re-applied by using a proprietary brand of fabric protector that is recommended i.e. 3M product.
- If these methods do not work, please contact us for further help.

DONT’S

- Avoid the use of soap or detergents.
- Do not dry clean.
- Do not use cleaning fluids or insecticides as they may damage the coating and promote leakage.
- Avoid machine washing as it may remove surface coatings. Hand washing is preferable.
- For maximum durability use moderate cleaning methods.